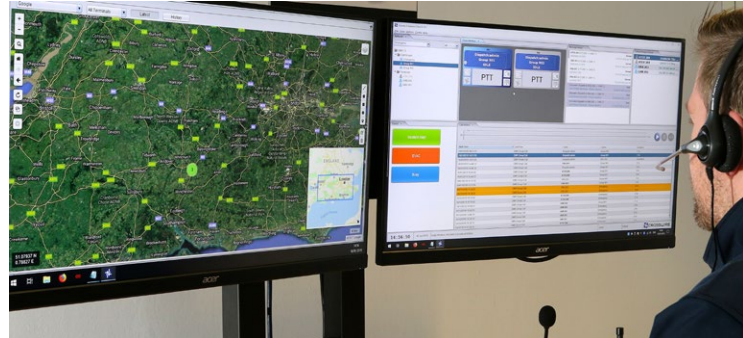




DISPATCH CONSOLE

The Crosswire Dispatch console is a very flexible server / client based dispatch console for analogue and digital two way radio fleets. The solution can be configured in a large number of ways - either hosted within a clients enterprise or within the cloud. The console offers a lot more than just a voice interface. An operator can locate, message or alert within one or multiple windows. Crosswire also offers a platform that will allow enterprises to integrate new technologies such as PTT over cellular or satellite communications.

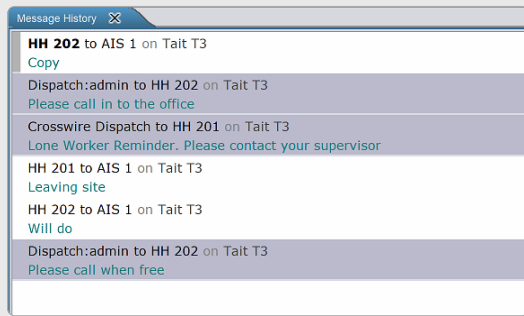


CROSSWIRE



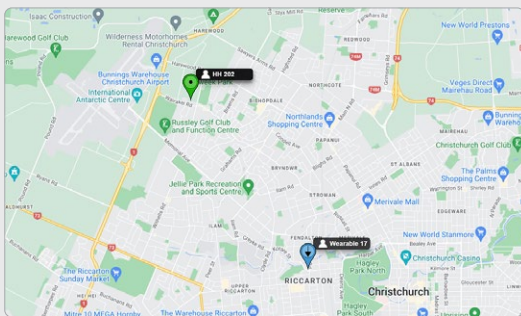
VOICE DISPATCH

- Group Call:** calls to a group of terminals on the network.
- Private Call:** calls to a single terminal.
- Broadcast Call:** one way calls to a group of terminals on the network.
- Emergency Call:** all call types can be configured to establish an emergency event with visual and audible indicators.



MESSAGING

- Private Message:** text message to a single terminal.
- Group Message:** text message to a group of terminals. Texts can be pre-canned and selected from a list or free form written.
- Off-line messages:** private messages to terminals that are not connected to the network can be delivered when connected.



MAPPING

- In-built mapping:** allows the use of customer owned GIS systems in addition to open source mapping data.
- Multiple map layers:** enabling the use of different GIS information sources at the same time. Radio terminals are displayed with last known locations: these are provided either by manually polling or routine polling by the radio system.
- Emergency events:** automatically centre and zoom map to the duress terminal: dispatchers can also easily locate and dispatch the nearest radio user.

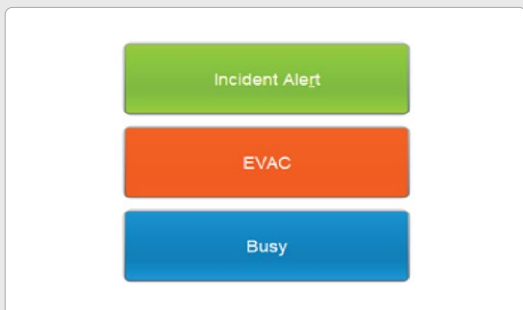
Start Time	Caller	Callee
28/10/2022 14:29:12	Dispatch:admin	Group 6010
27/10/2022 14:30:29	HH 201	Group 6000
27/10/2022 08:38:50	HH 202	Group 6000
27/10/2022 08:34:02	HH 202	Group 6000
27/10/2022 08:26:25	HH 202	Group 6000
27/10/2022 08:26:23	HH 202	Group 6000
27/10/2022 08:00:50	HH 202	Group 6000
27/10/2022 08:00:01	HH 202	Group 6000
21/10/2022 13:38:37	Wearable 17	Group 6000
21/10/2022 12:43:14	Wearable 18	Group 6000
20/10/2022 10:50:22	Dispatch:admin	HH 202

AUDIO + EVENT RECORDING

Audio Recording: All group communication is recorded and available for instant playback. Audio recordings are time stamped and stored on the Crosswire server.

Call Logging: All call and message events are logged with radio terminal, time and duration identifiers.

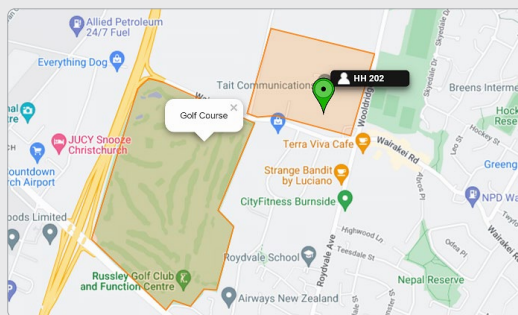
Event Logging: System events and parameters are logged and available for review by the dispatcher. Log information can be easily filtered by call and event type, message type and location for rapid review by the dispatcher. Optional Tait VRP recording to record all network traffic for private and group calls.



TASK SCHEDULER

Provides a highly flexible and configurable method for the automated payout of pre-recorded audio files.

- Tasks are activated by a simple software button push by the dispatcher.
- Task payout can be configured for interval and duration.
- Tasks can be played out on single or multiple groups.
- Tasks can be used for emergency and blast tones for mine sites, or as an automated response from the dispatcher when busy.

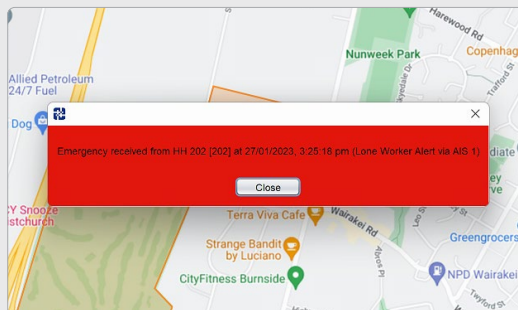


GEOFENCING + LONE WORKER

Geofences can be established for specific operational areas. Mapping tool allows for circle, rectangle or free form defined geofence areas.

Text messaging/tasks can be triggered on geofence breach. Tasks can be a pre-recorded audio file: for example to automatically play an audible warning for a “no-go” area.

Lone Worker: the console driven Lone Worker function can be triggered on geofence breach. This enhances worker safety without the user having to remember to set the radio into this operating mode. Crosswire will automatically require a response from the user - if not received an emergency event is triggered.



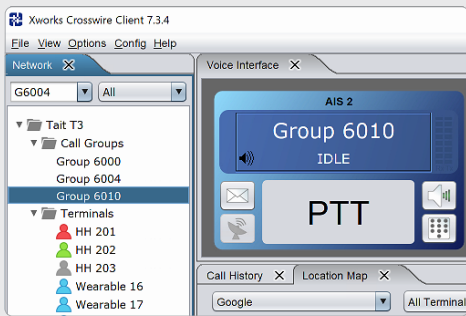
USER SAFETY: EMERGENCY EVENTS

Emergency events can be triggered by radio terminal button press or lack of response to a Man Down/Lone Worker feature (radio or console activated).

The emergency event will provide a distinct audible and visual alert to the dispatcher that requires interaction to clear the event.

The dispatcher can locate the nearest radio to the duress radio using the integrated mapping, and dispatch that user to assist.

Emergency event information is recorded in the event log and audio can be replayed at any time.



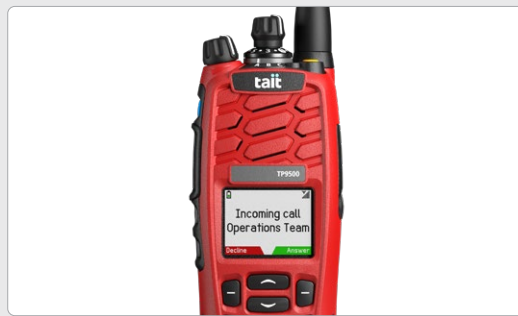
USER INTERFACE

Layout: the dispatch user interface is highly configurable - key feature panels can be moved, hidden and resized to suit an individual's requirements.

Colours and Fonts: all key colours and fonts can be changed; tailoring the interface for different operational environments.

Sounds: customer-specific audio files can be used for alarms, alerts and acknowledgments

Role specific: different dispatch roles may have different user interface requirements; these can be accommodated easily with different user access rights.



SUPPORTED RADIO SYSTEMS

Analogue: requires use of base mobile and RoIP gateway.

Tait DMR Tier II: direct IP connection to Tait node controller (AIS).

Tait DMR Tier III: direct IP connection to Tait node controller (AIS).

Other systems or configurations may be supported: please contact your local reseller for more information.



CROSSWIRE TECHNICAL SPECIFICATIONS

SERVER REQUIREMENTS

Hardware x86/x64 Intel Xeon Silver/Gold 16 core Single Socket
A minimum of 16GB RAM
256MB SSD plus additional storage for voice recording
Network Interface supporting 1 Gbps recommended

Software **Operating system**
Microsoft Windows Server 2019 or later
Database
MySQL v8 or MSSQL 2019
Java Runtime
Oracle Java or Open JDK v17 LTS or later

CLIENT REQUIREMENTS

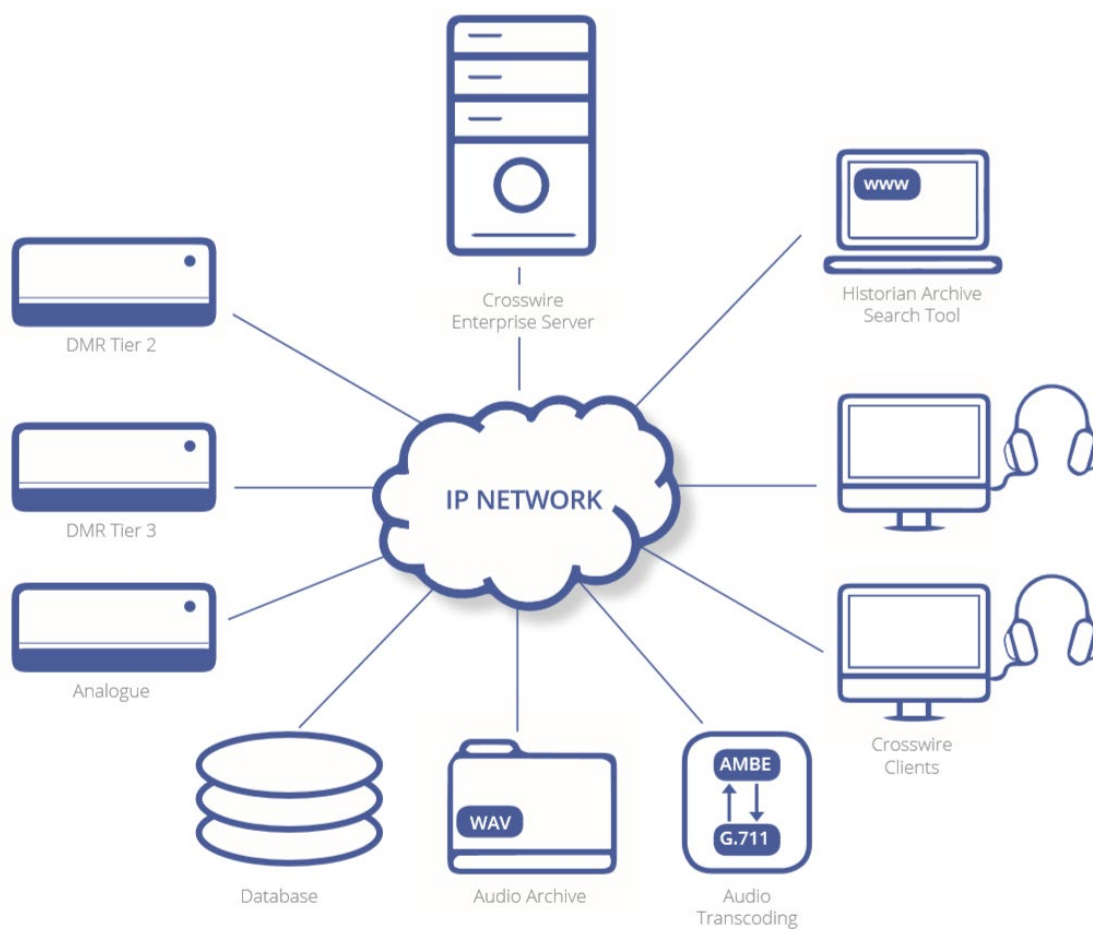
Hardware Intel Core i7-9700 3GHz
A minimum of 16GB RAM
256MB hard disk space
Network Interface supporting 100Mbps, 1 Gbps recommended
Stereo sound card supporting 16bit capture and playback @ 8KHz or greater
Desktop speaker or headphones (stereo)

Software **Operating system**
Microsoft Windows 10 Pro or later 64bit
Java Runtime
Oracle Java or Open JDK v17 LTS or later

CROSSWIRE SYSTEM OVERVIEW

SUPPORTED SYSTEMS

Radio Systems DMR Tier II Conventional and Tier III Trunking



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