

MediaWorks DX

Incident Reconstruction, Instant Recall, and More

NexLog DX-Series software provides secure access, replay, and management of audio, screen, multimedia, text (SMS), and IP video recordings. MediaWorks DX enables the creation of a holistic view of incidents. It is accessible via web browser on PCs, tablets, and phones using industry-standard HTML5 technology.

MediaWorks DX provides a full-feature set of tools for searching, managing, and securely sharing recordings:

- Browse
- Search
- Replay
- Instant Recall
- Live Monitor
- Reconstruct Incidents
- Protect
- Export
- Access from any approved device
- and more...



Audio & Text Annotation*



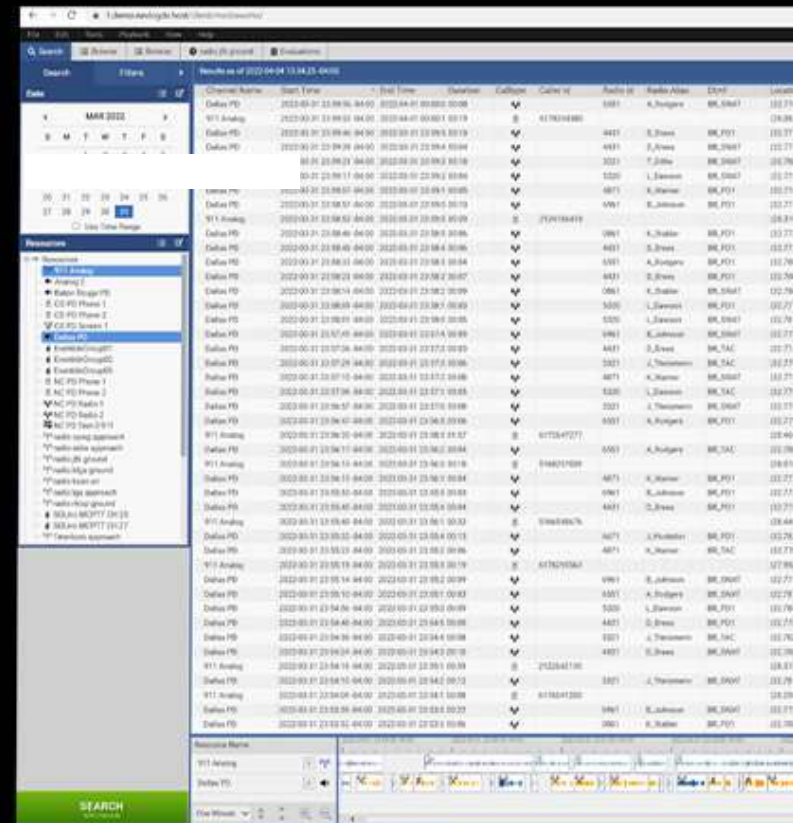
AI-Based Word & Phrase Search



Instant Recall*



Reporting Tools





Quality Assurance



Location & Mapping



Videos From 911



Redaction (Voice* & Video)

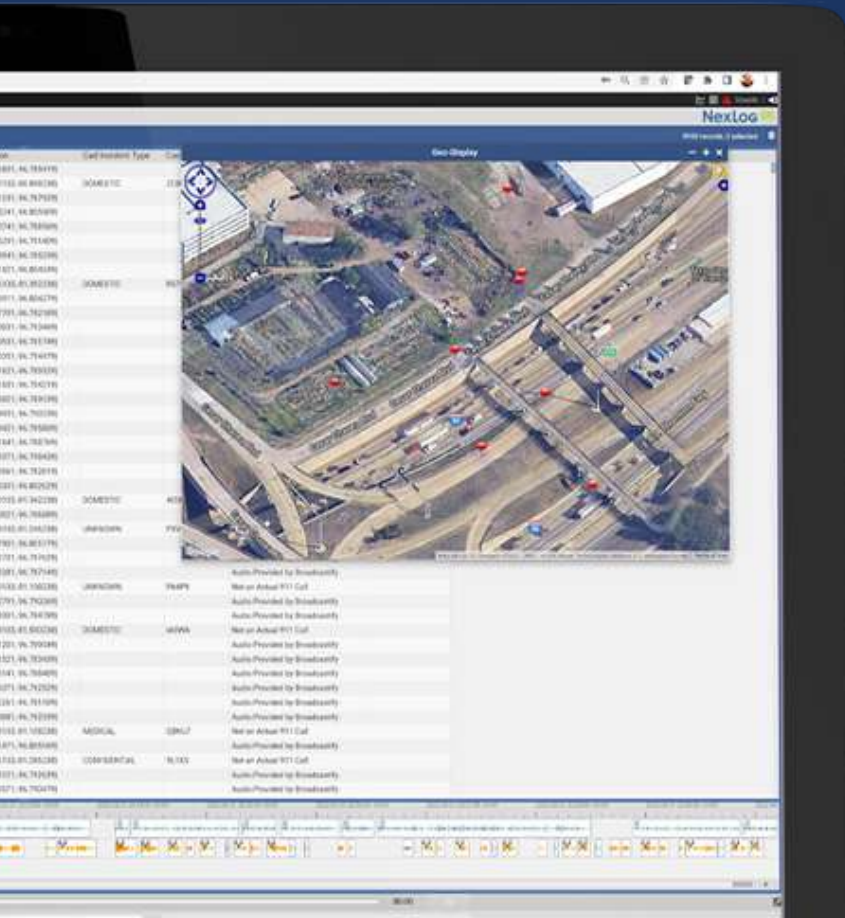
**Standard Features*

Intuitive Interface

- Graphical Timeline
- Waveform Display
- Talking Time & Date
- Multimedia Replay
- Audio Annotation
- Text Annotation
- Screen Replay
- Pitch-Corrected Variable Speed
- Call Notes
- Pop-Out Search Tools
- Geo-Fence Search
- Location Display
- Location Tracking
- Multi-Parameter Search
- Pre-Set Exports
- Menu-Driven Export
- Single & Multi-Recording Export
- Phone & Tablet Support
- Multiple Monitor Support
- Configurable Layout
- Dark Mode
- Touchscreen Support
- Accessibility Modes
- Two-Factor Authentication
- Auditing

Ease of Use

- Zoom In/Out
- Loop Playback
- Skip Forward/Back
- Playback AGC
- Redact Audio
- Obfuscate Audio
- Text/SMS Replay
- Lock Recordings
- Protect Calls
- Quarantine Recordings
- Speech Search
- Modify Incident
- Attach Other Media
- Split/Join Audio Clips
- Restrict Access
- Share Incident Folder
- Incident Export
- Export with Secure Standalone Player
- Upload videos & images to an incident for storage and replay



Value-Added Features

Add-Ons for MediaWorks DX



Streamline Your Production and Improve Your ROI

You need a recording system to help you see where you can optimize your center's performance and efficiency. With quality assurance assessment and reporting, Eventide® has you covered.

Quality Factor DX quality assurance software helps you answer the following questions & more

Quality Assurance

How are dispatchers and call takers performing individually and in the aggregate?

Identify Training Opportunities

What training gaps exist?

Retain Top Employees

Who are the best performers, and who needs support?
Are staffing levels appropriate?

Meet Your Quality Assurance Goals

Are you performing QA on the appropriate calls?
Are you meeting the required mandates for QA?

Quality Factor DX Software

Quality Factor DX software is a tool to help center managers evaluate and score the performance of dispatchers and call takers. With its built-in APCO/NENA QA/QI evaluation forms, you have a quality compliance program ready to go. Quickly measure your agency's performance to help achieve conformance mandates and effectively manage personnel.



Enhanced Reporting for DX-Series

Build the report you need. Enhanced Reporting Engine for *DX-Series* gives you the tools to provide real-time business intelligence to supervisors, managers, and directors. Determine staffing levels and workflow and help manage budgets through pre-loaded or customized reports automatically delivered via email, PDF, or in-browser viewing. This software option is highly flexible and will increase your situational awareness. Improve crucial situation results using reports from the *DX-Series* Enhanced Reporting Engine.



Screen Recording DX-Series

Screen Recording DX-Series is Eventide's fastest-growing recording option for customers seeking to drive operational excellence and improve situational awareness. This recording solution captures all screen activity, such as CAD inputs, surveillance camera video, maps, or other applications that can be seamlessly synchronized with recorder audio. Screen recording is highly configurable. Recording can run 24/7 or be triggered when a call is delivered, keyboard activity occurs, or outside inputs are received. Screen recording replay aids incident investigations, helps to document issues with other applications, and monitors agent procedural compliance.

Screen Recording DX-Series software:

- Selectable retention
- Flexible bandwidth-limiting options
- Multiple displays
- Support for Windows & Linux workstations
- Track CAD performance